



Craig Deane ACILA, MRICS, DIP CII, BSC (HONS)

Head of Claims Consulting

London

Email craigdeane@echeloncl.com

Tel +44(0) 207 558 3235

EXPERTISE

Major and complex losses

Insurance claim dispute resolution

Quantum assessment and presentation

Claim Preparation

Value at risk calculations

Uninsured loss recoveries

Root cause analysis investigations

Major loss scenario planning

EXPERIENCE

Craig is a chartered loss adjuster and chartered building surveyor with a background comprising 16 years loss adjusting and 10 years as surveyor in the private practice. Craig has wide-ranging experience in the investigation, preparation, negotiation and settlement of claims. He specialises in all types of property damage losses across a wide range of industry sectors including construction, real estate, power, energy, real estate and manufacturing.

Key claims projects up to GBP 100m include:

- Major fire damage to a Macau, Madrid and London hotels in the course of refurbishment
- Flood damage to Hydroelectric Power Stations during construction within Africa
- Escape of oil damage to office facility and associated loss of revenue
- Collapse of luxury car dealer showroom/workshop shortly after construction
- Significant flooding of country Hotel resulting in 9 month closure
- Escape of water damage to overseas pharmaceutical factory impacting production
- Investigating causation and insurance coverage on construction mining claim in Australia
- Evaluating and preparing claim for damage to sub sea oil transfer pipe in the Middle East
- Root cause analysis and claim preparation for external cladding failure claims
- Disputed photovoltaics claim arising from hurricane damage in Mexico
- Causation analysis, claim preparation and process review for hydro plant in Columbia
- Investigating causation and insurance coverage on damaged Peruvian hydro plant
- Insurance coverage analysis and claim preparation for various European real estate losses
- Investigating and preparing construction claim for defective fit out discovered during the DLP